GXP CUSTOMIZATION & SETUP OPTIONS

CUSTOMIZATION INFORMATION:

GXP is able to customize different aspects of the internal and public facing design. Customization is $100/hr with a one hour minimum; quotes will be provided based on the project and time estimate. Many options are available; listed below are some of the available customizations:

- API Activation **-** $100
- Logo Customization
  - ⇒ Internal Logo Application (on GXP internal site)
  - ⇒ Public Logo Application (for printed materials/public facing)
- Public Schedule Customization
  - ⇒ Embeddable Schedule Customization
  - ⇒ Custom Font colors for online schedule
  - ⇒ Custom Background for online schedule
  - ⇒ Custom Web Safe Fonts for online schedule
- Print Schedule Customization
  - ⇒ Custom Font colors for printed schedule
  - ⇒ Custom Background for printed schedule
  - ⇒ Custom Web Safe Fonts for printed schedule
  - ⇒ Custom Layout for printed schedule

ACCOUNT SETUP OPTIONS:

GXP is happy to assist in setting up, customizing and implementing your account. Depending on your needs, we have a plan that will save you time, ensure accuracy and help you get GXP up and running quicker & easier than you ever imagined.

The packages and a la carte services below are available for all facilities (regardless of size), however the rates (unless otherwise noted) are calculated based on club and schedule size.

- Premium Plus Setup
  - ⇒ Contact list import (1 import)
  - ⇒ Setup of Categories, Locations and Class Descriptions
  - ⇒ Complete Schedule Entry
  - ⇒ User Field Setup and Entry
  - ⇒ Standard Welcome Notice posted
  - ⇒ Upload Reference Documents
  - ⇒ Add Calendar Events
- Premium Setup
  - ⇒ Contact list import (includes 1 import)
  - ⇒ Setup of Categories, Locations and Class Descriptions
  - ⇒ Complete Schedule Entry
- Standard Setup
  - ⇒ Contact list import (includes 1 import)
  - ⇒ Setup of Categories, Locations and Class Descriptions
- A La Carte Services
  - ⇒ Contact List Import Only (from a .csv file) $100
    - ⇒ $50 each additional import
  - ⇒ User Fields Setup & Contact Population
  - ⇒ Categories & Locations
  - ⇒ Build Database of Classes (enter names, descriptions, logos)
  - ⇒ Build Schedule

GXP CUSTOMIZATION & SETUP OPTIONS

ACCOUNT ONBOARDING PACKAGES:

Building a strong foundation for GroupEx PRO is crucial to your success with GXP. Basic onboarding is mandatory and should be completed within 2 weeks of your soft launch. While we pride ourselves on personable customer service, it is increasingly challenging to ensure success with our product if onboarding is not completed by all involved in implementing the service. Many clubs require additional onboarding due to the complexity, size and scope of their departments. We are happy to assist with enhanced onboarding packages as detailed below.

Basic – FREE
- ⇒ A 60 minute group onboarding webinar for Managers
- ⇒ Invitation to an upcoming group onboarding webinar for Instructors
- ⇒ Access to a recorded group training webinar for Instructors
- ⇒ PDF with step by step instructions for implementation and set up
- ⇒ Comprehensive library of support tools for Admins and Instructors

Advanced – $199
- ⇒ A recorded 1:1 onboarding webinar for Managers
- ⇒ Invitation to an upcoming group onboarding webinar for Instructors
- ⇒ Access to a recorded group training webinar for Instructors
- ⇒ PDF with step by step instructions for implementation and set up
- ⇒ Comprehensive library of support tools for Admins and Instructors

** Additional private webinars required for staff, new managers or other stakeholders may be arranged for an additional $75 per webinar.